



DMDI NEWS

dental & medical diagnostic imaging

A Centre of Excellence



**January 2012
Newsletter 26**

DMDI has received Level 2 Accreditation by Quality In Practice (QIP)! and is one of the first radiography practices in Australia to be awarded this accreditation.



QIP is part of Australia's leading accreditation company managing programs for diagnostic imaging and other health services.

What is accreditation?

Accreditation is independent recognition that DMDI has programs that meet the requirements of defined criteria and standards. Accreditation provides assurance to the referrers and patients about quality and performance of the diagnostic imaging provided.

What is quality?

Quality is the degree of excellence of the services provided by DMDI.

QIP plays a key role in ensuring that quality service provision in the health and human services industry is maintained by measuring the degree to which service providers meet the requirements of the Standards relevant to their profession. Standards encourage service providers to monitor and continually improve the services their business delivers, including education, management, the rights and needs of patients and/or clients, and the physical facilities of their business.

Top quality diagnostic imaging service

Dental & Medical Diagnostic Imaging (DMDI) received a further health boost as at 12 January 2012 when DMDI became a level 2 accredited diagnostic imaging service, recognising the quality and safety of our service. QIP Chair, Gary Smith, said achieving accreditation demonstrates that the service makes a significant investment in quality on a day-to-day basis from the top down.

"Accreditation is a major achievement and is a clear demonstration that DMDI is constantly striving to improve their level of service to their clients and the community," he said.

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Mon to Fri 8.30am to 5pm, by appointment



If you require a referral pad you can write to us at referral@dmdi.com.au

or simply go to our web page at www.dmdi.com.au and download a form.

If you wish to speak with our radiographer, please call 03 9889 1771.

Location - Unit 9 1175 Toorak Road Camberwell Victoria 3124

"DMDI has achieved accreditation through QIP because we strive to be the best and this is another step towards excellence."

The QIP Accreditation framework is based on national standards that are set by the Commonwealth Department of Health and Ageing.

Accreditation is a program that aims to provide a range of guarantees to clients by accrediting the environment of the service.

To achieve this endorsement, DMDI has demonstrated that we meet all standards set by the Commonwealth Department of Health and Ageing (DOHA).

DMDI said accreditation was attained through the cooperation and communication among staff members.

"Everyone in the practice (led by our Consultant, Roy Hardman) played a valuable role in ensuring we met the Standards. The recognition of working in an accredited practice gives our dedicated staff a feeling of prestige," said Pamela Gilbert, Managing Director.

DMDI is proud to confirm we display the QIP accreditation logo at our practice.

"We want to communicate to our clients that their well being is our priority. QIP Accreditation assures patients we are committed to providing care which meets the Standards." said Pamela Gilbert.

Professional Development Sessions for 2012

The first PD session for 2012 will be held on Wednesday 15 February 2012, commencing at 6.30pm; and concerns the One Volume Viewer; Version 2.

Issues to be covered include the functional improvements and training in the use of the upgraded OVV software. The session will be facilitated by Susan Hutchinson, DMDI specialist dental Radiographer.

Please rsvp to reception@dmdi.com.au, or call 9889 1771, as soon as possible, if you wish to attend.

Subsequent sessions include –

- Orthodontic – Dr Alexander Yusupov
- Endodontic – to be confirmed
- Paediatric - Dr Mala Desai
- Periodontic – Dr Andrei Locke
- Sleep Apnoea/snoring – Dr Jack Gerschman
- Nobel BioCare implant systems and software – to be confirmed.

The session dates, presenters and titles of the sessions will be confirmed in the next Newsletter.

Advertising space for your practice – here and free of charge!

Call Pamela on 9889 1771 to discuss and/or email pamelag@dmdi.com.au